



DAKOTACARE Members – Feel Better with AveraNOW

You're too busy to get sick, so we're making it easy to connect with a provider via laptop, smartphone or tablet — no matter the time or location. AveraNow kiosks also are available in several Sioux Falls Hy-Vee locations for added convenience. You don't even have to be an established patient with Avera to use this service.

What can I be seen for?

(Ages 2 and up)

- Colds
- Flu
- Fever
- Vomiting
- Diarrhea
- Sinus infections
- Seasonal allergies
- Rashes
- Pink eye
- Headache
- Acid reflux
- Cold sores
- Urinary tract infections

(Must be female and 16-65 years of age.)

24/7



No appointment necessary
Prescriptions if necessary
New patients welcome

Service area

(At the time of connection)



*The visit is \$69 unless your health benefits include a co-pay. See reverse side for specifics.

Virtual Visit convenience

- Sick but can't fit a clinic visit into your schedule
- Regular clinic is closed
- Feel too sick to drive
- Have children and don't want to take them with to clinic
- Difficult to get an appointment
- Traveling and stuck in a hotel room

Four easy ways to sign up:

1. Download the app from the iTunes store or the Google Play Store
2. Sign up at Avera.org/now using your tablet or desktop
3. Sign up by phone, call 1-855-269-3551
4. Sign up at a Sioux Falls Hy-Vee AveraNow kiosk

MEMBERS: Enter your DAKOTACARE health insurance member number each time you access AveraNow to apply it to your health insurance benefits.

17-DKC-6996-REV0220



Cost and payment

Visits cost a flat fee of \$69 payable by credit or debit card. Visits will be submitted to DAKOTACARE and applied to deductible and coinsurance. View your Summary of Benefits and Coverage to identify if you will have a co-pay at the time of your virtual visit.

AveraNow qualifies for medical reimbursement as an allowable expense. You can use your Flexible Spending Account for payment. Check with your specific health plan provider as IRS regulations can change.



No smartphone, no problem

All users with a webcam-equipped computer who have the app on their PC can use AveraNow. The key requirements are the AveraNow app and a camera-equipped phone, tablet or computer.



Visit DAKOTACARE.com to learn more about your benefits or call
Customer Service toll-free at 800-325-5598.